

# **Sustainable Digital Transformations 2022- Trondheim**

Theme for the 2022 seminar: Healthcare and Welfare Services





#### What is it?

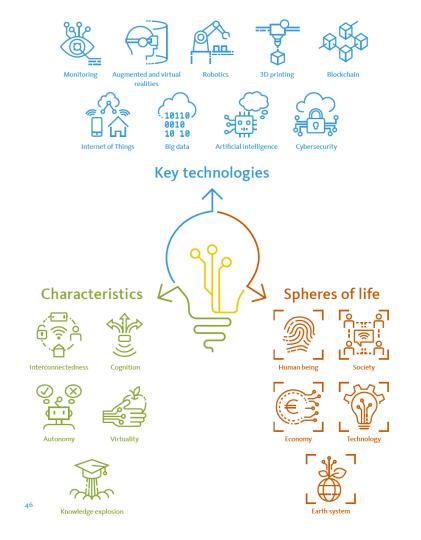
- Long-term impact of digitalization on social and human capital.
- How digitalization affects trust relationships in our societies.
- A forum for researchbased reflecting on how we digitalize!





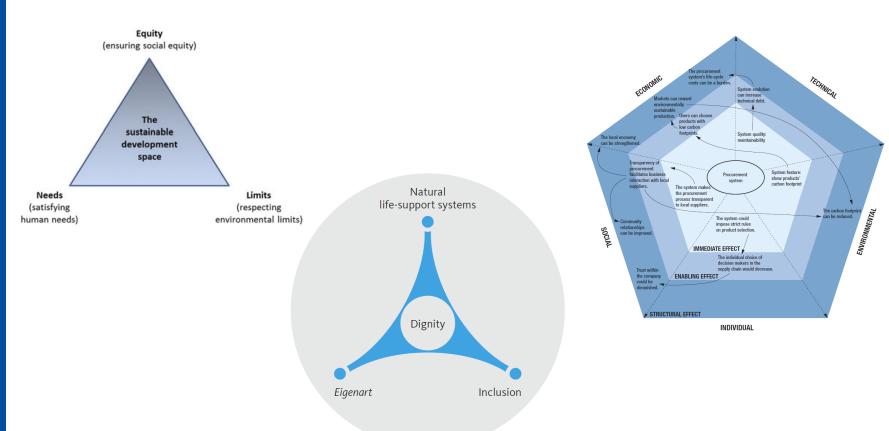


# Technologies as more than just tools



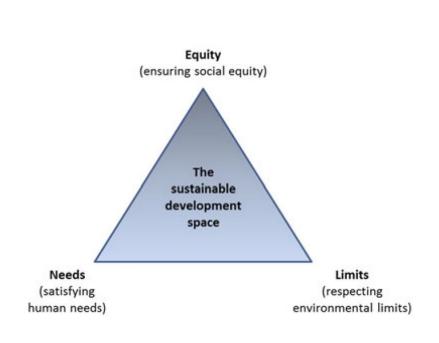


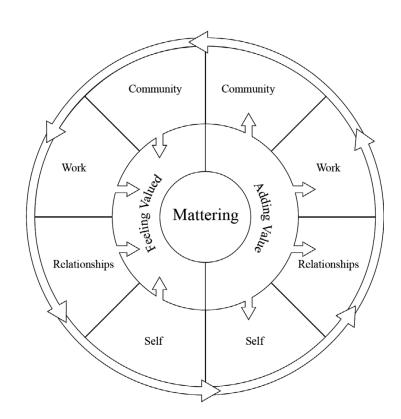
#### From sustainability to sustainable digitalization





#### **Healthcare and Welfare Services**

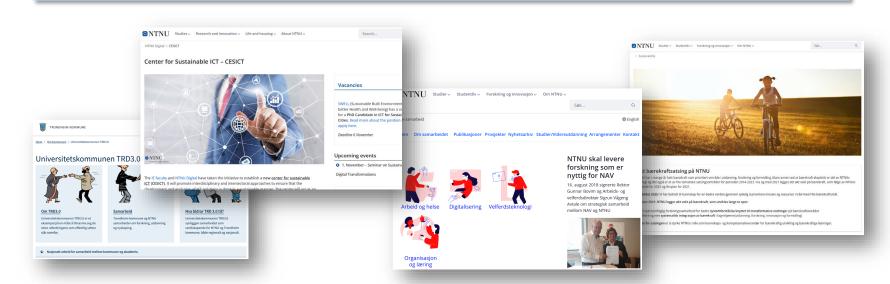






### Background for the seminar

# Seminar Series on Sustainable Digital Transformations (Starting 2022)





#### The aims of the seminars

- Bring together researchers and practitioners who are interested in the sustainability aspects of our digital technologies.
- Intended for early career researchers such as postdocs, Phd candidate and master students.
- Create a dialog about your research in form of face-to-face meetings with experts in the subject area.
- Create long-term engaged collaborations among researchers and practitioners.



# Program (1/3)

09.15	Keynote 1: Ida Bing Løberg, NAV: Digital frontline work
09.45	Anne Wullum Aasback, NTNU: Hvordan opplever brukerne digital kommunikasjon med veiledere i Nav?
10:00	Gina Lindstad, NTNU: Tech intermediaries: bridgebuilding between IT developers and users
10:15	Syed Sajid Hussain Shah, NTNU: Digital platforms in the public sector
10:30	Ilaria Crivellari, Maryam Haghshenas, NTNU: Sustainable Digital Transformation in Welfare Services
10:45	Coffee break



# Program (2/3)

11.00	Keynote 2: Karl Kristian Larsson, NAV: Trust and the public encounter
11.30	Camilla Dahl og Silje Andersen, NAV: Fremtidens møteplasser i NAV 2030
11:45	Tangni Cunningham Dahl-Jørgensen, NTNU: Caseworkers' participation in early-stage procurement
12:00	Signe Lohmann Lafrenz, NTNU/St.Olav: STUNTH - a cohort study of hospital workers
12:15	Morteza Moalagh, NTNU: Scaled Agile Transformation and Social Sustainability of Digital Transformation
12:30	Lunch break, 1 hour.



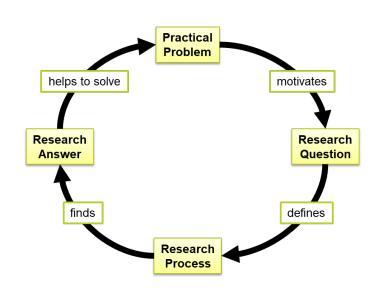
# Program (3/3)

13.30	Group discussions.
14.30	Group presentations in panel.
15:00	Coffee break.
15:15	Panel discussion.
12:15	Morteza Moalagh, NTNU: Scaled Agile Transformation and Social Sustainability of Digital Transformation
12:30	Lunch break, 1 hour.



## **Group discussions: Questions**

- 1. What do you perceive as challenges in digital transformations?
- 2. How has your organization/case study faced these challenges?
- 3. What are the research questions NTNU could help answer related to these challenges?
- 4. What do you think are best forms of collaboration between practitioners and researchers?





## Participate!

- We want to grow the community.
- Get involved as you can.
- Some roles we have envisaged so far:
  - Participate in quality assuring the seminars.
  - Participate with case studies from your own practice/research.
  - Help shepherd others' contributions.
- Suggest new roles!



# THANK YOU FOR YOUR PARTICIPATION!